

# International Capability Statement

## Gold Coast Institute of TAFE

February 2009

### Overview

Gold Coast Institute of TAFE (GCIT) is one of the leading institutes in the TAFE Queensland network. GCIT is a government funded Registered Training Organisation (RTO) that prides itself on its ability to meet and exceed customer expectations and to lead at the forefront of innovation in skills development and training. GCIT is part of Queensland's world class Vocational Education And Training (VET) system, which provides innovative, customised training products and services. It is founded on strong links to industry enabling the state to develop innovative vocational education solutions that meet the needs of employers both locally and globally.

Our vision continues to be "to produce highly skilled graduates who make a positive difference". Our graduates and clients embody this vision and are making a difference in their own lives, communities, organisations and nations. Since 1996, Gold Coast Institute of TAFE has been sought out by students and clients from all over the world. Over this time, more than 3,500 international students have graduated with a Gold Coast Institute of TAFE qualification.

### Organisational Capability

Gold Coast Institute of TAFE was established in 1976 to serve the needs of the diverse Gold Coast community and economy. Spread over five campuses and with international reach the Institute has over 17,000 enrolments per annum, 1,400 of which are made up of international students from 65 countries. GCIT has over \$130 million of infrastructure supporting its training initiatives. What differentiates GCIT from other training providers is our learner focused approach by our quality teachers with real world experience. Gold Coast Institute of TAFE employs a full-time equivalent staff of approximately 500 and is responsible for almost 65% of all VET training on the Gold Coast. In 2008, the Institute became the second institute in Queensland to be approved as a Statutory Authority. This new governance arrangement enables the Institute to operate more flexibly and commercially.

GCIT is recognised as an innovative leader in the provision of education and training services to local, national and international clients – in 2007 GCIT won the Public Training Provider of the Year award at the Queensland Training Awards and was a finalist in the Australian Training Awards.

### Industry Expertise

For delivery in Australia, Gold Coast Institute of TAFE offers programs in the following range of disciplines:

- Automotive Transport and Engineering
- Health and Community Services
- Hospitality, Tourism and Events
- Industry Education and Training
- Management and Small Business
- Media Design and Arts
- Performing Arts
- Hair, Beauty and Natural Therapies
- Building and Furniture Studies
- Business Programs
- Computer Technology & Information Sciences
- Electrical and Refrigeration Trades
- English Language Studies

The Institute is currently focused on a program of strategic international engagement. This program will support and develop key staff across the Institute to fully engage with a range of international clients. Whilst Gold Coast Institute of TAFE offers over 200 programs, we have identified five key industry areas for focus in our international offshore programs, they include:

- Marine and maritime
- Tourism hospitality and events
- Business and management
- Nursing and allied health
- Screen, digital media and design

### Partnerships for Success

Partnerships are the basis of the Gold Coast Institute of TAFE's success both domestically and internationally. The Institute has demonstrated successful skilling partnerships through its work with some of Australia's leading companies including Dominos Pizza Enterprises, Gloria Jean's Coffees, Australian Fast Foods (Red Rooster), Boost Juice Bars, Oporto Franchising, and Ramsey Health Care Limited as well as international firms, governments and organisations.

Our programs and customised training solutions are effective as a result of the partnerships we form with business and industry to develop and deliver them. With Australia experiencing its highest employment rate in forty years the Institute has embraced the opportunity to reinvent how and when training is offered, ensuring our services cater for the ever changing learning landscape, and the needs of our business partners.

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### International Partnership Strategies

Gold Coast Institute of TAFE seeks and develops international partnerships based on the principle of mutual gain and common goals. The Institute partners internationally through a range of engagement strategies

- ❑ international consultancy
- ❑ transnational campus operations (under license)
- ❑ international projects
- ❑ international study tours and fellowships

Through a matrix approach within the Institute - industry experts, teachers and trainers, product developers, curriculum writers, quality assurance, financial advisors, legal support and project managers combine their skills and expertise to develop responses to meet client's needs. In 2007, Gold Coast Institute TAFE commenced its first transnational delivery in Vietnam with other programs pending in India, the Philippines and United Arab Emirates. The Institute and its network of trainers and administrators have also been involved in projects in China, Fiji, Papua New Guinea, Indonesia, Vietnam, Denmark and Canada.

In our international partnerships - every solution - for every client - is different. We understand that a one size fits all approach does not meet the diverse needs of clients. We work with our partners to jointly develop global skilling solutions.

### Some examples of our global skilling solutions

- ❑ Training delivered under license
- ❑ Training framework development
- ❑ International benchmarking
- ❑ Training needs analysis and skills audits
- ❑ Customisation of accredited training programs
- ❑ Capacity building and skills transfer
- ❑ Skills recognition (recognition of prior learning)
- ❑ Design and development of training programs for delivery, both on and off the-job
- ❑ Competency mapping
- ❑ Development of curriculum standards and assessment guides
- ❑ Design and development of training materials
- ❑ Design of training assessment tool
- ❑ Industry engagement structures and strategies
- ❑ Teacher training and capacity building
- ❑ Vocational education and training systems design and development
- ❑ Employment and economic development initiatives

### Why Gold Coast Institute of TAFE

- ☑ Quality assured
- ☑ Industry focused
- ☑ Globally connected
- ☑ Experienced and effective

### How to partner with us

We look forward to discussing your business and skilling needs. Please contact the international team through the contacts listed below:

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